



FINANCIAL ASSISTANCE SUMMARY

- Southeastern Ohio Regional Medical Center offers financial assistance under our HCAP (Hospital Care Assurance Program) and Charity Care Policies.
- Individuals who are not receiving Medicaid benefits and whose income falls at or below 200% of federal poverty guidelines may be eligible for Financial Assistance.
- No one who is eligible for financial assistance under our policies will be charged more for emergency or other medically necessary care than the amounts generally billed to a patient who has insurance coverage for such services.
- You must complete an application. You can apply in person at Southeastern Med, by mail, or get an application on-line. Applications are also located on the back of our billing statements.
- You can view or download our HCAP, Charity, Billing, and Collections policies as well as the financial assistance application on our website at <https://www.seormc.org>.
- Free copies of our HCAP and Charity policies are available in the Emergency Department waiting area.
- **The Financial Counseling Department can help you complete an application. Offices are located on the 1st Floor in our Main Lobby next to the Cashier window, on the Ground Floor in Registration, and on the 4th Floor in Pre-Admission testing. Counselors are available Monday through Friday from 7:00 a.m. to 4:00 p.m.**
- **You can reach a Financial Counselor by calling 740-439-8140, option 2 or by email at FinancialCounselors@seormc.org**
- The Financial Counseling Department can provide you with a Financial Assistance application and copies of our policies by mail.